



REMAN GROUP LIMITED WARRANTY AGREEMENT

ATTENTION!

1. If the vehicle has any type of engine oil cooler, it must be REPLACED at the time of this engine installation, or the warranty will be void.
2. There must be a Break-In oil change completed with the proper oil viscosity at 400-600 miles, or the warranty will also be void.
3. All remaining maintenance oil changes must be performed at 3,000-4,000 miles. These must be documented by a printed invoice and completed by a licensed automotive repair facility. Hand-written invoices will not be accepted. If this is not completed as stated, the warranty will be void.

******Failure to do any of the above will VOID the warranty******

I. WARRANTY ACTIVATION PROCESS:

The limited warranty agreement form **MUST** be signed by the vehicle owner and copied back **REMAN GROUP** within 60 days **UPON PURCHASE OF THE REMAN ENGINE** or the warranty will be **VOID**. The warranty agreement must be passed to the end user, so they are aware of the oil requirements and intervals.

RETURNS:

Should you need to return an unused engine, it must be in new and resalable condition, in the original packaging, and include the supplied oil, oil filter, warning labels, and warranty agreement. The **REMAN GROUP** must be notified of the return within 21 days, and the engine must be returned within 30 days of delivery. Note that a 15% restocking fee will apply, in addition to any freight charges.

II. STANDARD WARRANTY:

Our Non-Transferable limited warranty is 3 years / 100,000 miles for our remanufactured long block engine to the original purchaser/Owner of the vehicle in which the engine is installed. There is no implied warranty, including any claims for longevity, performance or merchantability. In case of any warranty claims that require labor reimbursement, we pay labor rate based on Mitchell's flat rate (\$50 USD an hour). **REMAN GROUP** limited warranty will end after the expiration of time or mileage from the date of the original invoice. Removal of the engine without prior authorization or a claim approval from **REMAN GROUP** will void the warranty. Unauthorized repairs, replacements, disassembly or removal of the installed engine will void the warranty. Under no circumstances can the warranty coverage be extended after purchase. The Customer shall be responsible for all defects, thereafter, regardless of cause.

To qualify for the **3 years / 100K miles warranty**, you must follow all the following installation instructions and replace all parts specified below:

The remanufactured engine must be installed by a licensed automotive repair facility. An installation invoice must also be provided after completion of the installation.

All new fluids, gaskets, filters, and seals must be used upon installation of all parts. **Oil coolers**, and oil filter housings (for cartridge filters), must be replaced if not included with the engine. Intake and exhaust manifolds must be inspected or replaced (**Any foreign object damage caused by an improper cleaning of the intake will void the warranty**). **WARRANTY IS VOID** if these procedures are not followed exactly.

When it comes to installing the water pump or any assorted parts that require the use of silicon (gasket maker) **DO NOT USE** spray on gasket maker as this has no bonding power to properly close airtight what they are supposed to be sealing. This has resulted in leaking water pumps, that result in the engine overheating and the warranty being voided **NO EXCEPTIONS**. If spray silicon is present on our reman engine we will **IMMEDIATELY VOID** your warranty as this is not a reputable sealant adhesive.

III. WARRANTY COVERAGE:

Entering into this agreement, the customer accepts there will be no refunds for the engines installed or used in any way. Any refund for the unused engines will be solely decided by **REMAN GROUP**. For a warranty claim, all defective or warrantable engines must be returned **REMAN GROUP** within 60 days with complete service history, mileage of the vehicle when installing, the current mileage of the vehicle, and the original purchase invoice. Then, one of our technicians will inspect the engine. Based on his findings we will inform you if any refund can be processed. While the warranty remains in effect, **REMAN GROUP** reserves the right to either replace the unit or return/refund based on the original purchase price.

The customer should show records of regularly scheduled maintenance. After installation of the engine **REMAN GROUP** reserves the right to request the records to validate warranty claims.

The remanufacturer issues this non-transferable Limited Warranty to the original purchaser/owner of the vehicle in which the engine is installed.

IV. WE WILL NOT BE RESPONSIBLE FOR ANY DAMAGE CAUSED BY THE FOLLOWING DURING INSTALLATION:

- If the crankshaft rotated backwards during installation resulting in jump timing and resulting damage.
- If the cause of failure of the original engine was not repaired.
- If the flywheel and the bolts are not exchanged.
- If the engine oil was not put on prior start.
- If all cap plugs from hose orifices were not removed.
- If the computer codes are not cleared.

V. THE WARRANTY AGREEMENT WILL BE VOIDED IN CASE OF A FAILURE CAUSE BY THE FOLLOWING SITUATIONS:

- **This warranty is void** if the engine is not installed with all of the following: new water pump, new lubricating oil, and all new filters (oil, air, fuel) only an installation invoice will be considered as proof thereof.

OIL COOLERS MUST BE REPLACED IF VEHICLE IS EQUIPPED WITH ONE.

- **This warranty is void** if not installed with the correct fluids as specified by **REMAN GROUP** for all our remanufactured engines. Only use the manufacturer's specific weight and type of oil. Failure to do this and to show this on the printed invoice will void your warranty.

BREAK IN OIL CHANGE must be done within **400-600 miles**. Document this oil change on the installation work order, or on a separate work order. Subsequent oil changes must be within **3,000 and 4,000 miles** after the previous oil change regardless of the manufacturer specifications or the warranty can be voided.

****Only official documents (printed invoice with full vehicle information - VIN, Year, Make and Model for verification) issued by a **licensed automotive repair facility** are valid and will be accepted.*

- **This warranty is void** if the engine is abused. Do not race the engine. In the event of an engine problem, protect it by getting it back to the shop as soon as possible. In the event of overheating or the engine is knocking, do not continue to operate the engine. Have it towed back to the shop. Damage caused by continued operation of the engine could cause catastrophic damage to the engine, transmission and/or turbo charger and will not be covered.

- **This warranty is void** if the engine is driven/run without oil. It is the responsibility of the buyer to replace the liquids and filters that are required. Note that it is normal for a fresh engine to consume some oil during its break in period. It is the responsibility of the car owner/driver to check the oil level regularly to ensure that it does not fall below the safe zone. We recommend checking the oil level every time the vehicle gets gas.

- **This warranty is void** if the damage is caused by lack of lubrication. Any complaint that has been run low on oil and the inspection shows a lack of lubrication as the cause of failure, the claim will be denied. Engine damage can occur when the oil level is not properly maintained.

- **This warranty is void** if there is incorrect installation on the engines. **REMAN GROUP** is not responsible if there is any damage to the product in installation maneuvers (all motors are properly identified with marks, heat tabs, logos, info on which way to turn engine to avoid jump timing, and photographs prior to shipment to destination). If the installation does any damage to the unit during this process, it is the responsibility of the customer to cover the total amount of the product.
- **This warranty is void** if the purchased unit invoice has an open balance, if the engine is overheating or if the heat tabs melt, or if any modification is done to the engine or any of its parts without proper authorization in writing by **REMAN GROUP**

- **This warranty is void** if the engine presents particles during the review of the claim or foreign objects inside the combustion chamber of the engine. (METAL SHAVINGS) The repair facility is also responsible for properly cleaning out or replacing Intake manifold (NEW) to avoid contamination of the engine.

In case of a claim, only print letterhead papers in a human-readable format will be considered as valid evidence. They must all be dated. Specify the VIN, license plate, odometer, year, make, model and mileage of the vehicle. Failure to submit complete paperwork that meets these requirements will result in all entitlements to this Warranty Agreement being lost.

VI. THE BUYER AGREES THAT REMAN GROUP WILL NOT BE RESPONSIBLE FOR THE FOLLOWING:

- Lost profits, sales, or income.
- Injury to person or property.
- Unauthorized repairs.

- Towing charges or roadside Assistance.
- Cost of labor for uninstalling or installing the engine, except prior agreement or authorization in writing by **REMAN GROUP**.
- Any charge for the inconvenience, indirect or consequential damage, or loss of use of the vehicle. The cost of rental of replacement vehicle, warehouse or storage, hotel expenses or travel expenses, lost work time, loss of income, commercial damages, cranes, costs and legal fees, oil, filters, antifreeze, etc.
- This disclaimer and exclusion shall apply even if the express warranty set forth above fails of its essential purpose.
- Customer acknowledges and agrees that Seller has set its prices and entered into the Agreement in reliance upon the disclaimers of warranty and the limitations of liability set forth herein, that the same reflect an allocation of risk between the parties (including the risk that a contract remedy may fail of its essential purpose and cause consequential loss), and that the same form an essential basis of the bargain between the parties.

In the event an engine fails, **DO NOT UNINSTALL or REPAIR THE ENGINE WITHOUT AUTHORIZATION, or the warranty will automatically be voided.** The customer must **REMAN GROUP immediately** to notify us of the failure and ask for instructions on how to file a claim. Further instructions will be provided to the customer. In all cases, the defective unit must be returned to **REMAN GROUP** for inspection before any replacement unit, labor reimbursement or refund is provided to the customer.

In some cases, **REMAN GROUP** may schedule a certified inspector from a professional inspection company to verify an engine on-site or may require for the failed engine to be returned to **REMAN GROUP** facility for a teardown inspection. If it is determined that the engine has failed due to a defect during the remanufacturing process and no repair can be done to fix the item, **REMAN GROUP** will then send a replacement unit or refund if the inspection determines that the failure was caused by an internal fault.

We will provide written documentation stating the condition of the unit and determine what caused the failure. If the engine has failed under the terms of the warranty agreement, **REMAN GROUP** will refund the labor compensation back to the customer. Labor rate is by using Mitchell flat rate times, **NO EXCEPTIONS**. The balance of labor is to be paid by the customer as a deductible for coverage. There will be no additional costs paid for shop parts. We do not cover shop supplies and Hazmat fees. In case of a refund **REMAN GROUP** is only responsible to pay the maximum total amount indicated in the sales invoice.

Do-it-yourself repairs performed by unlicensed repair facilities or repairs made to units not originally installed in a licensed automotive repair facility should not be covered by **REMAN GROUP**.

Disclaimer: Please bear in mind that oil viscosity is affected by extreme weather conditions (both hot/cold) thus, additional oil changes might be required depending on individual circumstances, please call us if you are unsure or if you have any questions do not perform any repairs on the engine without written consent from **REMAN GROUP**.

VII. EXCLUSIONS:

This warranty does not cover damage to our remanufactured engines caused by the following:

- Injector or injection pump failure.
- Wrong fluids used in the unit.
- Overheating/melted tabs (250 F).
- Improper servicing of the engine.
- Engine dusting.
- Melted or cracked pistons from failed injectors or excessive EGT's.
- Thrust bearing failures where damage is isolated to the rear flange only from converter expansion or incorrect transmission alignment.
- Ingesting debris left in the intake manifold from the previous engine failure.

*****I have read and understood the warranty policy prior to the engine installation and agree to follow their maintenance guidelines*****

Customer Name: _____ Customer Signature: _____